

## **Reading the Compass: Navigating Volunteer Management**

### **Professional Development Workshops for people managing Volunteer Services in palliative care or related health or aged care services**

The workshop is an initiative of Palliative Care Victoria supported by funding from the Department of Health. It has been informed by the values, skills and tasks that are integral to effective volunteer programs and developed in response to your feedback and requests following last year's program.

Management is about constantly navigating through tricky situations but it helps to have a compass to guide us. You will be provided with practical strategies and tools that you can take away with you to assist you to lead and manage your volunteers.

Some areas we will cover are:

- Troubleshooting: *Frequently asked questions*
- Performance management: *Houston, we have a problem*
- Role development: *I wish I'd thought to say this at the time*
- Managing Risk: *I just knew this was going to happen*
- Prevention: *I'm sick of mopping up this stuff*

#### **When and where will the workshop be held?**

Tuesday 21 April 2015      Eastern Palliative Care  
Training Room, 1<sup>st</sup> floor, Building 2  
630 Mitcham Road  
Mitcham

The workshop will run from 10.00 am to 4.00 pm (lunch will be provided).

#### **Cost**

\$30 for Palliative Care Victoria members or employees of members

\$50 for other attendees

#### **About the Workshop Facilitator, John De Bono**



John De Bono, the director and principal consultant of Groupwise Australia, has a passion for learning and specializes in organisational development, team building, leadership and transformative education. He utilizes a range of interactive learning dynamics. He has enjoyed a rewarding career as a teacher, principal, trainer and facilitator. Since 1998, John has been working with organizations, assisting them to lead change and development through integrative education processes.

## **How to register**

Registrations can be made online via Eventbrite at  
<http://bit.ly/1D0H5Wa>